



Best Warwickshire

WCC Outcomes and Objectives Performance Framework 21/22

Warwickshire's communities and individuals are supported to be safe, healthy and independent



Support our most vulnerable and disadvantaged children reducing the need for children to become, or remain looked after

- % of placements in provision (agency foster care or residential) of Good or Outstanding quality as rated by Ofsted (CLA)
- % of children and young people seen within 18 weeks (Referral to Treatment Time) amalgamated across the three Clinical Commissioning Group (CCGs)
- No. of children open to an Early Help Pathway (KBM)
- No of Children in Care excluding unaccompanied asylum seeking children
- % of Children in Care aged under 16 who have been looked after continuously for at least 2.5 years, who were living in the same placement for at least 2 years, or are placed for adoption
- % of care leavers (Relevant and Former Relevant 16-21) who are not in education, employment and training (NEET)



Support Warwickshire residents to take responsibility for their own health and wellbeing and reduce the need for hospital or long health care

- % of carers in receipt of Self Directed Support on the final day of the reporting period
- % of Women who smoke at the time of delivery across Warwickshire
- % of Children receiving a 6-8 week health check (C8i)
- % of Year 6 children (aged 10-11 years): prevalence of obesity (including severely obese)
- % Population vaccination coverage – Measles, mumps and rubella (MMR) for two doses (5 years old)



Support the most vulnerable and disadvantaged adults in Warwickshire to enjoy life; achieve and live independently

- No. of permanent admissions to residential or nursing care: over 65
- No. of permanent admissions to residential or nursing care: under 65
- No. of people in receipt of an Adult Social Care Service
- % of people open to Adult Social Care over the age of 80 receiving care at home
- Suicide rate (Persons) per 100,000
- % of successful completions as a proportion of all in treatment (Opiates, Non Opiates, Alcohol and Alcohol & Non Opiates)
- No. of Domestic Abuse incidents reported
- % of residential placements for adults in provision of Good or Outstanding quality as rated by Care Quality Commission
- No. of people with a learning disability or autism in an inpatient unit commissioned by the CCG
- No. of People assisted to live independently through provision of Social Care equipment (includes children)



Work with communities to reduce crime and disorder and promote safety across Warwickshire

- % times an appliance arrives at life risk of property incidents within agreed response standards
- No. of fire related deaths
- No. of fire related injuries
- No. of people killed or seriously injured on our roads
- No. of properties better protected from flooding
- Rate of crime per 1000 population

Warwickshire's economy is vibrant and supported by the right jobs, training and skills and infrastructure



Attract economic investment and maximise the rate of employment, business growth and skill levels in Warwickshire

- % 16 and 17 year olds who are Not in Education, Employment or Training (also a KBI in Communities)
- No. of businesses supported to start and grow within Warwickshire through County Council activities
- % unemployment rate
- Gross Value Added (GVA) per employee as a % of UK average
- % of residents in Warwickshire aged 16-64 who are in employment compared to the England average



Increase reuse, recycling and composting rates and reduce waste across Warwickshire

- % of household waste re-used, recycled and composted



Manage and maintain Warwickshire's transport network in a safe, sustainable and integrated way

- No. of journeys on public transport services supported by WCC
- % biodiversity net gain in Warwickshire
- % of road network meeting specified condition



Support communities and businesses to develop the digital skills and tools they need in an increasingly digital economy

- No. of providers that exit the care home, domiciliary care or Supported Living markets, in Warwickshire, through Business failure



Support and enable children and young people to access a place in high quality education settings

- % of children achieving GCSE level 4 in both English and Maths
- Progress 8 score
- % of children achieving the KS2 expected standard for combined reading, writing and maths

Making the best use of resources



Make it easy for customers to access our information and services so they have a positive experience of our services.

- % customer satisfaction level with Customer Service Centre
- No. of Local Government and Social Care Ombudsman, Judicial Review cases or Information Commissioner's Office adverse decisions for WCC



Put our resources in the right place to support the Organisation's priorities and balance the books

- No. of days sick absence per FTE (rolling 12 months)
- % of Capital Investment Projects delivered against Client Brief (time, cost, quality, realised)
- No. of WCC social media followers
- Value of debt over 35 days old as a % of debt raised in last 12 months
- % of Capital Expenditure Against Budget (setting baseline in 21/22)
- % General and Directorate Risk Reserves compared to the Net Revenue Budget
- % Variation DSG overspend compared to Budget Provision
- % Variation of Revenue Savings Achieved Against Agreed MTFS (Whole Council)
- % of Pension Fund Returns Compared to Target



Develop our workforce so that it has the right skills and capabilities to get the job done

- % Employee Engagement Score (Staff Survey)
- Gender Pay Gap (Mean Average) reported annually
- Ethnicity Pay Gap (Mean Average) Reported annually